

NOVEMBER 2009 NEWSLETTER

NOVEMBER 1, 2009

SPECIAL POINTS OF INTEREST:

- **Enter our Customer Drawing**
- **Customer Appreciation Week**
- **Spotlight on Julie Waters**
- **Get to know Kaitlyn & Kiley**
- **Holiday Hours**

ENTER OUR CUSTOMER DRAWING!

Ames Insurance Center is holding a Customer Drawing!

We value the opinions of our customers and would love to get some feedback from you!

To enter our drawing, please check out our website and email any feedback or opinions about it to us. After you have submitted your feedback, you will automatically be entered into a drawing for the chance to win a basket of goodies from Ames Insurance Center and a gift card to an Ames business!

Ames Insurance Center recently opened a Facebook account! If you are currently a Facebook user, feel free to add Ames Insurance Center's

page to your account! Simply search for Ames Insurance Center and become a fan of our page! We will gladly take any opinions on our Facebook page as well!

Our Customer Contest will be held until December 31, 2009 and the winner of the drawing will be announced by January 13, 2010! Please include your name and phone number on your feedback email. Good luck in the drawing! We greatly appreciate your feedback!

Our website address is: www.amesinsurancecenter.com. You can email your opinions to Kait at khammel@amesinsurancecenter.com



CUSTOMER APPRECIATION WEEK

Ames Insurance Center's Customer Appreciation Week will be held from November 16 – November 20.

Please feel free to stop into the office to discuss your insurance coverage

with Julie! If you would like to make an appointment to meet with Julie, please call in advance and we will set up a time for a meeting.

Snacks and beverages will be provided and good-

ies will be given away!

We would like to thank all of our customers for their loyalty and continued business. We hope you are able to make it into the office for a visit!

SPOTLIGHT: JULIE WATERS

Julie Waters has owned the agency since 2005. She has been in the insurance industry for the past 30 years and has obtained two of the industry's most prestigious designations (CPCU and CLU), which in-

volves years of education in the insurance field.

When Julie isn't at the office, she enjoys working in her yard with her husband, Mike. She also loves spending

time with her Springer Spaniel, Rose. Running and exercise is another of her passions, as well as being involved with and volunteering at the Ames Animal Shelter.



GET TO KNOW: KAITLYN & KILEY

Kaitlyn and Kiley are the only employees of Ames Insurance Center. They are both marketing majors at Iowa State University and will graduate in the Spring of 2010!

Kaitlyn has been working at Ames Insurance

Center since May 2008. She grew up in Osage, Iowa with her four younger siblings. She loves watching her brothers and sister in all of their activities! She also enjoys sports, traveling, baking, and reading! She is very

excited to graduate in May and hopes to stay around the Des Moines area.

Kiley started working at Ames Insurance Center in May 2009. She grew up in Pella, Iowa and has four siblings. She enjoys reading, working

out, and playing with her chinchillas! Kiley is also looking forward to graduating in May. She is thrilled to become an aunt this December when her brother and sister-in-law welcome their daughter!

HOLIDAY HOURS

Ames Insurance will be closed on Thursday, November 26 and Friday, November 27 for Thanksgiving. Have a great Thanksgiving!



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